UNITED STATES SECURITIES AND EXCHANGE COMMISSION

WASHINGTON, DC 20549

FORM 8-K

CURRENT REPORT PURSUANT TO SECTION 13 OR 15(D) OF THE SECURITIES EXCHANGE ACT OF 1934

Date of report (Date of earliest event reported): November 10, 2021

CCC Intelligent Solutions Holdings Inc.

(EXACT NAME OF REGISTRANT AS SPECIFIED IN CHARTER)

Delaware (State or other jurisdiction of incorporation) 001-39447 (Commission File Number) 98-1546280 (IRS Employer Identification No.)

222 Merchandise Mart Plaza, Suite 900
Chicago, IL 60654
(Address of Principal Executive Offices, including Zip Code)

(800) 621-8070 (Registrant's telephone number, including area code)

Not Applicable (Former name or former address, if changed since last report)

	ck the appropriate box below if this Form 8-K filing is in owing provisions:	ntended to simultaneously satisfy the f	filing obligation of the registrant under any of the
	Written communications pursuant to Rule 425 under the	he Securities Act (17 CFR 230.425)	
	Soliciting material pursuant to Rule 14a-12 under the	Exchange Act (17 CFR 240.14a-12)	
	Pre-commencement communications pursuant to Rule	14d-2(b) under the Exchange Act (17	CFR 240.14d-2(b))
	Pre-commencement communications pursuant to Rule	13e-4(c) under the Exchange Act (17	CFR 240.13e-4(c))
Seci	urities registered pursuant to Section 12(b) of the Act:		
	Title of each class	Trading Symbol(s)	Name of each exchange on which registered
C	ommon stock, par value \$0.0001 per share	CCCS	The New York Stock Exchange
V	Varrants to purchase one share of common stock at an exercise price of \$11.50	CCCS WS	The New York Stock Exchange

Indicate by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 1933 (17 CFR §230.405) or Rule 12b-2 of the Securities Exchange Act of 1934 (17 CFR §240.12b-2).

Emerging growth company ⊠

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act. \Box

ITEM 2.02 RESULTS OF OPERATIONS AND FINANCIAL CONDITION.

Attached hereto as Exhibit 99.1 and incorporated by reference into this Item 2.02 is a copy of the press release, date November 10, 2021, announcing the financial results of CCC Intelligent Solutions Holdings Inc. for the quarter ended September 30, 2021, including, among other things, unaudited financial results for that period.

The information in this Item 2.02, including Exhibit 99.1 attached hereto, is being furnished and shall not be deemed "filed" for the purposes of Section 18 of the Securities Exchange Act of 1934, as amended (the "Exchange Act"), or otherwise subject to the liabilities of that Section and shall not be incorporated by reference into any registration statement or other document filed pursuant to the Securities Act of 1933, as amended, or the Exchange Act, except as otherwise expressly stated in such filing.

ITEM 9.01FINANCIAL STATEMENTS AND EXHIBITS.

(d) Exhibits

Exhibit Number	Description
99.1	Press release, dated November 10, 2021
104	Cover Page Interactive Data File (embedded within the Inline XBRL document)

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

CCC INTELLIGENT SOLUTIONS HOLDINGS INC.

Date: November 10, 2021

By: /s/ Brian Herb

Name: Brian Herb

Title: Executive Vice President, Chief Financial and Administrative

Officer

CCC Intelligent Solutions Holdings Inc. Announces Third Quarter Fiscal 2021 Financial Results

November 10, 2021 – CCC Intelligent Solutions Holdings Inc. (CCC) (NYSE: CCCS), a leading SaaS platform for the P&C insurance economy, today announced its financial results for the three months ended September 30, 2021.

"CCC continued to perform at a high level in the third quarter, highlighted by 18% adjusted revenue growth and 31% adjusted EBITDA growth. We continue to see strong adoption of our expanding product portfolio as demand for cloud-based solutions to digitize workflows increases across the P&C insurance economy," said Githesh Ramamurthy, Chairman & CEO of CCC.

Ramamurthy continued, "Our performance demonstrates the power of our growth model and we will continue to invest in the business to benefit our customers. We are thrilled with the pace of product innovation and the quality of customer feedback, giving us great confidence in our growth potential."

Third Quarter 2021 Financial Highlights

Revenue

• Total revenue was \$176.6 million for the third quarter of 2021, compared to \$157.8 million for the third quarter of 2020. Adjusted for the impact of the divestiture of a portion of our professional services casualty solution in December 2020, total revenue grew 18% in the third quarter of 2021.

Profitability

- GAAP gross profit was \$118.8 million, representing a gross margin of 67%, for the third quarter of 2021, compared with \$107.3 million, representing a gross margin of 68%, for the third quarter of 2020. Adjusted gross profit was \$138.4 million, representing an adjusted gross margin of 78%, for the third quarter of 2021, compared with \$113.4 million, representing an adjusted gross margin of 76%, for the third quarter of 2020.
- GAAP operating loss was \$189.2 million for the third quarter of 2021, compared with GAAP operating income of \$23.1 million for the third quarter of 2020. Adjusted operating income was \$62.5 million for the third quarter of 2021, compared with adjusted operating income of \$49.1 million for the third quarter of 2020.
- GAAP net loss was \$189.8 million for the third quarter of 2021, compared with GAAP net income of \$4.7 million for the third quarter of 2020. Adjusted net income was \$29.7 million for the third quarter of 2021, compared with \$21.1 million for the third quarter of 2020.
- Adjusted EBITDA was \$70.1 million for the third quarter of 2021, compared with adjusted EBITDA of \$53.6 million for the third quarter of 2020. Adjusted EBITDA grew 31% in the third quarter of 2021 as compared to the third quarter of 2020.

Liquidity

• CCC had \$160.5 million in cash and cash equivalents and \$800.0 million of total debt at September 30, 2021. The Company generated \$36.9 million in cash from operating activities and had free cash flow of \$25.0 million during the third quarter of 2021, compared with \$43.0 million generated in cash from operating activities and \$31.7 million in free cash flow in the third quarter of 2020.

The information presented above includes non-GAAP financial measures such as "adjusted EBITDA," "adjusted net income," "adjusted operating income," "adjusted gross profit," "adjusted gross profit margin," and "free cash flow." Refer to "Non-GAAP Financial Measures" for a discussion of these measures and reconciliations of each non-GAAP financial measure to the most directly comparable GAAP financial measure.

3rd Quarter and Recent Business Highlights

• Announced the first touchless estimating experience in the industry. The AI-powered CCC® Estimate-STP uses advanced AI and insurer-driven rules to automatically initiate and populate detailed and actionable estimates in seconds. In market with four national insurers, CCC Estimate-STP offers touchless line level estimates from photos and is part of CCC's broader offering that is digitizing the auto claims experience.

- Signed multi-year renewals with a Top 5 insurer and one of the country's largest multi-store operators, or MSOs. As part of the multi-year agreements these customers have meaningfully expanded their annual commitment to CCC as they broadened the number of solutions they utilize from the platform.
- Partnered with Toyota to deliver Collision Assistance, a just-in-time support service, which is now available to drivers within the Toyota
 and Lexus mobile apps. The CCC mobile technology combines guided accident documentation and access to claims and management
 services to assist drivers following a collision. This is an example of how CCC is delivering innovation that expands our ecosystem beyond
 traditional insurer and repair facility customers.
- Successfully completed the refinancing of its existing secured credit facility with a new credit agreement comprised of an \$800 million senior secured term loan facility (the "Term Loan") and a \$250 million senior secured revolving credit facility (the "Revolving Facility") that lowered our effective interest rate from 4.0% to 3.0%.

Business Outlook

Based on information as of today, November 10, 2021, the Company is issuing the following financial guidance:

	Fourth Quarter Fiscal 2021	Full Year Fiscal 2021
Revenue	\$182 million to \$184 million	\$683 million to \$685 million
Adjusted EBITDA	\$69 million to \$71 million	\$255 million to \$257 million

Year-over-year revenue growth for the fourth quarter of 2021 is forecasted to be 10%—11%, or 16%—17% when adjusted for the impact of the divestiture of a portion of our casualty solution (specifically, First Party Clinical Services) in December 2020. Year-over-year revenue growth for the full year 2021 is forecasted to be 8%, or 14% on an adjusted basis. First Party Clinical Services revenue was \$8.6 million and \$34.7 million for our fiscal fourth quarter and full year 2020, respectively.

Conference Call Information

CCC will host a conference call today, November 10, 2021, at 5:00 p.m. (Eastern Time) to discuss the Company's financial results and financial guidance. To access this call, dial 877-407-0784 (domestic) or 201-689-8560 (international). The conference ID number is 13723556. A live webcast of this conference call will be available on the "Investor Relations" page of the Company's website at https://ir.cccis.com, and a replay will be archived on the website as well.

About CCC Intelligent Solutions

CCC Intelligent Solutions Inc. (CCC), a subsidiary of CCC Intelligent Solutions Holdings Inc. (NYSE: CCCS), is a leading SaaS platform for the multi-trillion-dollar P&C insurance economy powering operations for insurers, repairers, automakers, part suppliers, lenders, and more. CCC cloud technology connects more than 30,000 businesses digitizing mission-critical workflows, commerce, and customer experiences. A trusted leader in AI, IoT, customer experience, network and workflow management, CCC delivers innovations that keep people's lives moving forward when it matters most. Learn more about CCC at www.cccis.com.

Forward Looking Statements

This press release contains forward-looking statements that are based on beliefs and assumptions and on information currently available. In some cases, you can identify forward-looking statements by the following words: "may," "will," "could," "would," "should," "expect," "intend," "plan," "anticipate," "believe," "estimate," "predict," "project," "potential," "continue," "ongoing" or the negative of these terms or other comparable terminology, although not all forward-looking statements contain these words. These statements involve risks, uncertainties and other factors that may cause actual results, levels of activity, performance or achievements to be materially different from the information expressed or implied by these forward-looking statements. Forward-looking statements in this press release include, but are not limited to, statements regarding future events, goals, plans and projections regarding the company's financial position, results of operations, market position, product development and business strategy. Such differences may be material. We cannot assure you that the forward-looking statements in this press release will prove to be accurate. These forward looking statements are subject to a number of risks and uncertainties, including, among others, the general economic, political, business and competitive conditions; the impact of COVID-19 on CCC's business; failure to realize the anticipated benefits of the business combination of CCC's parent corporation and Dragoneer Growth Opportunities Corp. (the "business combination"); costs related to the business combination; the ability of the Company to grow and manage growth profitably and retain its key employees; the risk that the adoption of CCC® Estimate-STP does not occur on the expected timing; the risk that the Company fails to realize the

expected benefits of customer renewals and expanding the Company's customer base; the inability to maintain CCC's listing of securities on the NYSE; changes in applicable laws or regulations; and other risks and uncertainties, including those included under the header "Risk Factors" in the definitive proxy statement/prospectus filed by Dragoneer Growth Opportunities Corp. with the Securities and Exchange Commission ("SEC") on July 6, 2021, which can be obtained, without charge, at the SEC's website (www.sec.gov). The forward-looking statements in this press release represent our views as of the date of this press release. We anticipate that subsequent events and developments will cause our views to change. However, while we may elect to update these forward-looking statements at some point in the future, we have no current intention of doing so except to the extent required by applicable law. You should, therefore, not rely on these forward-looking statements as representing our views as of any date subsequent to the date of this press release.

Non-GAAP Financial Measures

This press release includes certain financial measures not presented in accordance with generally accepted accounting principles in the U.S. ("GAAP"), including, but not limited to, "adjusted EBITDA," "adjusted net income," "adjusted operating income," "adjusted gross profit," "adjusted gross profit margin," and "free cash flow" in each case presented on a non-GAAP basis, and certain ratios and other metrics derived therefrom. These non-GAAP financial measures are not measures of financial performance in accordance with GAAP and may exclude items that are significant in understanding and assessing the Company's financial results. Therefore, these measures should not be considered in isolation or as an alternative to other measures of profitability, liquidity or performance under GAAP. You should be aware that the Company's calculation of these non-GAAP measures may not be comparable to similarly-titled measures used by other companies.

The Company believes these non-GAAP measures of financial results provide useful information to management and investors regarding certain financial and business trends relating to the Company's financial condition and results of operations. The Company believes that the use of these non-GAAP financial measures provides an additional tool for investors to use in evaluating ongoing operating results and trends in and in comparing the Company's financial measures with other similar companies, many of which present similar non-GAAP financial measures to investors. These non-GAAP financial measures are subject to inherent limitations as they reflect the exercise of judgments by management about which expense and income are excluded or included in determining these non-GAAP financial measures. Please refer to the reconciliations of these measures below to what the Company believes are the most directly comparable measures evaluated in accordance with GAAP.

This press release also includes certain projections of non-GAAP financial measures. Due to the high variability and difficulty in making accurate forecasts and projections of some of the information excluded from these projected measures, together with some of the excluded information not being ascertainable or accessible, the Company is unable to quantify certain amounts that would be required to be included in the most directly comparable GAAP financial measures without unreasonable effort. Consequently, no disclosure of estimated comparable GAAP measures is included and no reconciliation of the forward-looking non-GAAP financial measures is included for these projections.

Investor Contact:

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CONDENSED CONSOLIDATED BALANCE SHEETS (In thousands, except share data)

	September 30, 2021 (Unaudited)	December 31, 2020
ASSETS		
CURRENT ASSETS:		
Cash and cash equivalents	\$ 160,465	\$ 162,118
Accounts receivable—Net of allowances of \$3,972 and \$4,224 for September 30, 2021 and December 31, 2020, respectively	82,367	74,107
Income taxes receivable	6,915	2,037
Deferred contract costs	13,833	11,917
Other current assets	36,261	31,586
Total current assets	299,841	281,765
SOFTWARE, EQUIPMENT, AND PROPERTY—Net	121,018	101,438
OPERATING LEASE ASSETS	38,774	
INTANGIBLE ASSETS—Net	1,237,950	1,311,917
GOODWILL	1,466,884	1,466,884
DEFERRED FINANCING FEES, REVOLVER—Net	3,053	746
DEFERRED CONTRACT COSTS	18,893	14,389
EQUITY METHOD INVESTMENT	10,228	
OTHER ASSETS	21,584	18,416
TOTAL	\$ 3,218,225	\$ 3,195,555
LIABILITIES, MEZZANINE EQUITY AND STOCKHOLDERS' EQUITY		
CURRENT LIABILITIES:		
Accounts payable	\$ 16,083	\$ 13,164
Accrued expenses	81,771	52,987
Income taxes payable	7,161	5,129
Current portion of long-term debt	8,000	25,381
Current portion of long-term licensing agreement—Net	2,661	2,540
Operating lease liabilities	8,855	_
Deferred revenues	29,384	26,514
Total current liabilities	153,915	125,715
LONG-TERM DEBT:		
First Lien Term Loan—Net	_	1,292,597
Term B Loan—Net	780,218	—
Total long-term debt	780,218	1,292,597
DEFERRED INCOME TAXES—Net	255,849	322,348
LONG-TERM LICENSING AGREEMENT—Net	34,320	36,331
OPERATING LEASE LIABILITIES	50,550	
WARRANT LIABILITIES	85,348	_
OTHER LIABILITIES	6,808	32,770
Total liabilities	1,367,008	1,809,761
COMMITMENTS AND CONTINGENCIES (Notes 22 and 23)		
MEZZANINE EQUITY:		
Redeemable non-controlling interest	14,179	14,179
STOCKHOLDERS' EQUITY:	, -	, -
Preferred stock, \$0.0001 par; 100,000,000 shares authorized; no shares issued or outstanding	_	_
Common stock—\$0.0001 par; 5,000,000,000 shares authorized; 603,170,380 and 504,274,890 shares issued and		
outstanding at September 30, 2021 and December 31, 2020, respectively	60	50
Additional paid-in capital	2,525,750	1,501,206
Accumulated deficit	(688,483)	(129,370)
Accumulated other comprehensive loss	(289)	(271)
Total stockholders' equity	1,837,038	1,371,615
TOTAL	\$ 3,218,225	\$ 3,195,555

CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS AND COMPREHENSIVE (LOSS) INCOME (In thousands, except share and per share data) (Unaudited)

	For the Three Months Ended September 30,					For the Nine Months Ended September 30,				
		2021		2020		2021		2020		
REVENUES	\$	176,628	\$	157,754	\$	501,205	\$	467,677		
COST OF REVENUES										
Cost of revenues, exclusive of amortization of acquired technologies		51,273		43,879		128,218		135,674		
Amortization of acquired technologies		6,580		6,576		19,740		19,725		
Total cost of revenues		57,853		50,455		147,958		155,399		
GROSS PROFIT		118,775		107,299		353,247		312,278		
OPERATING EXPENSES:										
Research and development		67,016		26,816		128,894		82,131		
Selling and marketing		80,382		17,427		121,350		56,608		
General and administrative		142,511		21,893		208,745		66,460		
Amortization of intangible assets		18,078		18,078		54,232		54,232		
Total operating expenses		307,987		84,214		513,221		259,431		
OPERATING (LOSS) INCOME		(189,212)		23,085		(159,974)		52,847		
INTEREST EXPENSE		(13,878)		(19,788)		(51,548)		(57,588)		
GAIN (LOSS) ON CHANGE IN FAIR VALUE OF INTEREST RATE										
SWAPS		2,007		3,894		8,373		(16,633)		
CHANGE IN FAIR VALUE OF WARRANT LIABILITIES		(26,889)		_		(26,889)		_		
LOSS ON EARLY EXINGUISHMENT OF DEBT		(15,240)		_		(15,240)		(8,615)		
OTHER (EXPENSE) INCOME—Net		(93)		49		1		304		
PRETAX (LOSS) INCOME		(243,305)		7,240		(245,277)		(29,685)		
INCOME TAX BENEFIT (PROVISION)		53,523		(2,520)		54,227		7,191		
NET (LOSS) INCOME INCLUDING NON-CONTROLLING INTEREST		(189,782)		4,720		(191,050)		(22,494)		
Less: net (loss) income attributable to non-controlling interest				_						
NET (LOSS) INCOME ATTRIBUTABLE TO CCC INTELLIGENT			-		-	_	-			
SOLUTIONS										
HOLDINGS INC.	\$	(189,782)	\$	4,720	\$	(191,050)	\$	(22,494)		
Net (loss) income per share attributable to common stockholders:										
Basic	\$	(0.34)	\$	0.01	\$	(0.36)	\$	(0.04)		
Diluted	\$	(0.34)	\$	0.01	\$	(0.36)	\$	(0.04)		
Weighted-average shares used in computing net (loss) income per share										
attributable to common stockholders:										
Basic	56	66,454,782	5	04,212,021		25,877,533	50	4,062,587		
Diluted	56	66,454,782	5	10,694,493	5	25,877,533	50	4,062,587		
COMPREHENSIVE (LOSS) INCOME:										
Net (loss) income including non-controlling interest		(189,782)		4,720		(191,050)		(22,494)		
Other comprehensive income (loss)—Foreign currency translation										
adjustment	_	11	_	83	_	(18)		65		
COMPREHENSIVE (LOSS) INCOME INCLUDING										
NON-CONTROLLING INTEREST		(189,771)		4,803		(191,068)		(22,429)		
Less: comprehensive (loss) income attributable to non-controlling										
interest		_				_		_		
COMPREHENSIVE (LOSS) INCOME ATTRIBUTABLE TO CCC										
INTELLIGENT		(400 == 1)		4.000	_	(404-202)	_	(00 100		
SOLUTIONS HOLDINGS INC.	\$	(189,771)	\$	4,803	\$	(191,068)	\$	(22,429)		

CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS (In thousands) (Unaudited)

	For the Nine M Septemb	
CHIELOWIC EDOM ODED ATTING A CTIMUTIFIC	2021	2020
SH FLOWS FROM OPERATING ACTIVITIES: Net loss	¢ (101.0E0)	\$ (22.404
Adjustments to reconcile net loss to net cash provided by operating activities:	\$ (191,050)	\$ (22,494
Depreciation and amortization of software, equipment, and property	18,161	13,039
Amortization of intangible assets	73,972	73,957
Deferred income taxes	(66,499)	(18,018
Stock-based compensation	235,413	7,471
Amortization of deferred financing fees	3,204	3,475
Amortization of discount on debt	537	553
Change in fair value of interest rate swaps	(8,373)	16,633
Change in fair value of warrant liabilities	26,889	
Loss on early extinguishment of debt	15,240	8,615
Non-cash lease expense	5,029	
Other	54	42
Changes in:	J-1	72
Accounts receivable—Net	(8,332)	(12,644
Deferred contract costs	(1,916)	(507
Other current assets	(4,673)	(755
Deferred contract costs—Non-current	(4,504)	(1,246
Other assets	(3,221)	(10,795
Operating lease assets	5,133	(10,750
Income taxes	(2,846)	11,597
Accounts payable	1,399	2,080
Accrued expenses	17,051	(5,183
Operating lease liabilities	(5,935)	(5,10)
Deferred revenues	2,861	580
Extinguishment of interest rate swap liability	(9,987)	
Other liabilities	(882)	389
Net cash provided by operating activities	96,725	66,789
• • • •	90,723	00,703
SH FLOWS FROM INVESTING ACTIVITIES:	(25,022)	(22.015
Purchases of software, equipment, and property	(25,022)	(23,815
Purchase of equity method investment	(10,228)	(500
Purchase of intangible asset	(49)	(560
Net cash used in investing activities	(35,299)	(24,375
SH FLOWS FROM FINANCING ACTIVITIES:		
Proceeds from issuance of non-controlling interest in subsidiary		14,179
Deemed distribution to CCCIS option holders	(9,006)	_
Net proceeds from equity infusion from the Business Combination	763,300	_
Principal payments on long-term debt	(1,336,154)	(385,385
Proceeds from issuance of long-term debt, net of fees paid to lender	789,927	369,792
Proceeds from borrowings on revolving lines of credit	_	65,000
Repayment of borrowings on revolving lines of credit	_	(65,000
Proceeds from issuance of common stock	1,007	_
Payment of fees associated with early extinguishment of long-term debt	(3,320)	(29
Proceeds from exercise of stock options	503	618
Repurchases of common stock	_	(123
Dividends to CCCIS stockholders	(269,174)	
Net cash used in financing activities	(62,917)	(948
T EFFECT OF EXCHANGE RATE CHANGES ON CASH AND CASH EQUIVALENTS	(162)	108
T CHANGE IN CASH AND CASH EQUIVALENTS	(1,653)	41,574
SH AND CASH EQUIVALENTS:	(1,000)	11,57
Beginning of period	162,118	93,202
End of period	\$ 160,465	\$ 134,775
	\$ 100,403	φ 154,//c
NCASH INVESTING AND FINANCING ACTIVITIES:		
Unpaid liability related to software, equipment, and property	\$ 4,054	<u> </u>
Leasehold improvements acquired by tenant improvement allowance	\$ 10,556	\$
PPLEMENTAL DISCLOSURES OF CASH FLOW INFORMATION:		
Cash paid for interest, excluding extinguishment of interest rate swap liability	\$ 47,312	\$ 52,217
F mercos, encuent configuration of mercos face swap manney	Ψ 4/,512	
Cash received (paid) for income taxes—Net	\$ (15,119)	\$ 770

RECONCILIATION OF GROSS PROFIT TO ADJUSTED GROSS PROFIT (In thousands, except profit margin percentage data)

(In thousands, except profit margin percentage data) (Unaudited)

	<u>T</u>	hree months end	ed Se	Ni	ptember 30,			
(amounts in thousands, except percentages)		2021		2020		2021		2020
Gross Profit		118,775	\$	107,299	\$	353,247	\$	312,278
First Party Clinical Services—Gross Profit		_		(645)		_		(3,035)
Amortization of acquired technologies		6,580		6,576		19,740		19,725
Business combination transaction costs		905		_		905		_
Stock-based compensation		12,169		141		12,563		380
Adjusted Gross Profit	\$	138,429	\$	113,371	\$	386,455	\$	329,348
Gross Profit Margin		67%		68%		70%	67	
Adjusted Gross Profit Margin		78%		76%		77%		75%

CCC INTELLIGENT SOLUTIONS HOLDINGS INC. AND SUBSIDIARIES

RECONCILIATION OF GAAP OPERATING (LOSS) INCOME TO ADJUSTED OPERATING INCOME (In thousands) (Unaudited)

	Three months ende	Nine months ende	onths ended September 30,		
(dollar amounts in thousands)	2021	2020	2021	2020	
Net operating (loss) income	\$ (189,212)	\$ 23,085	\$ (159,974)	\$ 52,847	
Stock-based compensation expense	219,876	1,869	235,413	7,471	
Lease abandonment	438	_	2,256	_	
Lease overlap costs	924	_	2,773	_	
Net costs related to divestiture	338	_	2,605	_	
Business combination transaction costs	5,516	93	10,471	93	
Amortization of intangible assets	18,078	18,078	54,232	54,232	
Amortization of acquired technologies—Cost of revenue	6,580	6,576	19,740	19,725	
First Party Clinical Services—Revenue	_	(7,830)	_	(26,083)	
First Party Clinical Services—Cost of revenue		7,185		23,048	
Adjusted operating income	\$ 62,538	\$ 49,056	\$ 167,516	\$ 131,333	

RECONCILIATION OF NET (LOSS) INCOME TO ADJUSTED EBITDA (In thousands) (Unaudited)

	Thr	ee months ende	tember 30,	Nine months ended September 3				
(dollar amounts in thousands)		2021		2020		2021		2020
Net (loss) income	\$	(189,782)	\$	4,720	\$	(191,050)	\$	(22,494)
Interest expense		13,878		19,788		51,548		57,588
Income tax provision (benefit)		(53,523)		2,520		(54,227)		(7,191)
Amortization of intangible assets		18,078		18,078		54,232		54,232
Amortization of acquired technologies—Cost of revenue		6,580		6,576		19,740		19,725
Depreciation and amortization related to software, equipment and property		7,694		4,496		18,161		13,039
EBITDA		(197,075)		56,178		(101,596)		114,899
(Gain) loss on change in fair value of interest rate swaps		(2,007)		(3,894)		(8,373)		16,633
Change in fair value of warrant liabilities		26,889		_		26,889		
Stock-based compensation expense		219,876		1,869		235,413		7,471
Loss on early extinguishment of debt		15,240		_		15,240		8,615
Business combination transaction costs		5,516		93		10,471		93
Lease abandonment		438		_		2,256		
Lease overlap costs		924		_		2,773		
Net costs related to divestiture		338		_		2,605		
First Party Clinical Services—Revenue		_		(7,830)				(26,083)
First Party Clinical Services—Cost of revenue				7,185				23,048
Adjusted EBITDA	\$	70,139	\$	53,601	\$	185,678	\$	144,676

RECONCILIATION OF GAAP NET (LOSS) INCOME TO ADJUSTED NET INCOME (In thousands) (Unaudited)

T		ded Sep		Nine months ended September 30,				
		_		_		_	2020	
\$	(189,782)	\$	4,720	\$	(191,050)	\$	(22,494)	
	18,078		18,078		54,232		54,232	
	6,580		6,576		19,740		19,725	
	(2,007)		(3,894)		(8,373)		16,633	
	26,889		_		26,889		_	
	219,876		1,869		235,413		7,471	
	15,240		_		15,240		8,615	
	5,516		93		10,471		93	
	438		_		2,256		_	
924		_			2,773		_	
	338		_		2,605		_	
	_		(7,830)		_		(26,083)	
	_		7,185		_		23,048	
	(72,360)		(5,716)		(89,134)		(26,947)	
\$	29,730	\$	21,081	\$	81,062	\$	54,293	
\$	0.05	\$	0.04	\$	0.15	\$	0.11	
\$	0.05	\$	0.04	\$	0.15	\$	0.11	
50	66,454,782	50	04,212,021	5	25,877,533	504,062,587		
59	99,675,416	510,694,493		5	54,818,300 51		10,252,470	
	\$ \$ \$ \$ \$	2021 \$ (189,782) 18,078 6,580 (2,007) 26,889 219,876 15,240 5,516 438 924 338 — (72,360) \$ 29,730	2021 \$ (189,782) \$ 18,078 6,580 (2,007) 26,889 219,876 15,240 5,516 438 924 338 (72,360) \$ 29,730 \$ \$ \$ 0.05 \$ \$ 0.05 \$ \$ 0.05 \$	\$ (189,782) \$ 4,720 18,078 18,078 6,580 6,576 (2,007) (3,894) 26,889 — 219,876 1,869 15,240 — 5,516 93 438 — 924 — 338 — — (7,830) — 7,185 (72,360) (5,716) \$ 29,730 \$ 21,081 \$ 0.05 \$ 0.04 \$ 0.05 \$ 0.04 566,454,782 504,212,021	2021 2020 \$ (189,782) \$ 4,720 18,078 18,078 6,580 6,576 (2,007) (3,894) 26,889 — 219,876 1,869 15,240 — 5,516 93 438 — 924 — 338 — — (7,830) — 7,185 (72,360) (5,716) \$ 29,730 \$ 21,081 \$ 0.05 \$ 0.04 \$ 0.05 \$ 0.04 \$ 566,454,782 504,212,021 5	2021 2020 2021 \$ (189,782) \$ 4,720 \$ (191,050) 18,078 18,078 54,232 6,580 6,576 19,740 (2,007) (3,894) (8,373) 26,889 — 26,889 219,876 1,869 235,413 15,240 — 15,240 5,516 93 10,471 438 — 2,256 924 — 2,773 338 — 2,605 — (7,830) — — 7,185 — (72,360) (5,716) (89,134) \$ 29,730 \$ 21,081 \$ 81,062 \$ 0.05 \$ 0.04 \$ 0.15 \$ 0.05 \$ 0.04 \$ 0.15	2021 2020 2021 \$ (189,782) \$ 4,720 \$ (191,050) \$ 18,078 18,078 54,232 54,232 54,232 6,580 6,576 19,740 6,276 19,740 6,276 19,740 6,276 19,740 6,276 19,740 6,276 19,740 6,276 19,740 6,276 19,740 6,276 1,277 6,2889 6,276 1,226	

RECONCILIATION OF NET CASH FLOW FROM OPERATING ACTIVITIES TO FREE CASH FLOW (In thousands) (Unaudited)

	Three months ended September 30,					e months end	led September 30			
(dollar amounts in thousands)	2021		2020		2020		2021			2020
Net cash provided by operating activities	\$	36,905	\$	43,013	\$	96,725	\$	66,789		
Less: Purchases of software, equipment, and property		(11,864)		(11,303)		(25,022)		(23,815)		
Less: Purchase of intangible assets		_		_		(49)		(560)		
Free Cash Flow	\$	25,041	\$	31,710	\$	71,654	\$	42,414		