CCC Intelligent Solutions to Expand Third-Party Auto Casualty Offering with EvolutionIQ's Market-Leading AI Synthesis and Claims Guidance

April 30, 2025 at 8:00 AM EDT

Next-generation CCC products are designed to transform auto casualty claim management by helping teams make better, more accurate decisions and resolve claims faster

CHICAGO--(BUSINESS WIRE)--Apr. 30, 2025-- CCC Intelligent Solutions Inc. ("CCC"), a leading cloud platform provider powering the insurance economy, announced today its plans to accelerate the inclusion of EvolutionIQ's proven, high-impact AI into CCC's auto casualty portfolio. This next generation of solutions is being designed to provide AI-powered synthesis and best next action recommendations to enhance carriers' ability to consistently manage increasingly complex injury claims and achieve better outcomes.

Medhub for Casualty will be the first available product of many planned innovations leveraging EvolutionIQ's claims guidance across the auto casualty claims life cycle. Medhub for Casualty adapts EvolutionIQ's leading AI-based medical synthesis and insights technologies to the specific needs of auto casualty claims teams tasked with handling complex demand packages. Working in concert with CCC Injury Evaluation Solutions, Medhub will offer casualty adjusters a thorough view of key medical insights to inform faster, more accurate claims decisions, with a particular emphasis on workflows supporting the evaluation of demand packages. Medhub is designed to keep claims professionals in full control, with all AI-generated insights containing direct citations to primary sources, offering industry-leading traceability and auditability.

"Making sense of medical documentation is extremely complex," said John Goodson, chief product and technology officer for CCC. "Claims professionals manage hundreds of claims simultaneously, each including hundreds or even thousands of pages of information with continuous updates. EvolutionIQ has pioneered AI-powered medical record synthesis, moving the role of AI beyond simple summarization to surface critical insights that are most important for claims teams to focus and act on. The opportunity to bring EvolutionIQ's capabilities to our casualty customers was a key rationale for our acquisition, and we're excited that faster than anticipated progress in this area will enable us to launch solutions this year and deliver smoother and more intelligent experiences for everyone involved."

Matt Gillespie, vice president of product for EvolutionIQ added, "We developed the Medhub platform for claims professionals to quickly understand the key insights and most actionable information, ensuring every claim is handled with precision. Basic AI summarization tools fall short because they lack the claim-level nuance, specificity and actionable insights that are tailored to the line of business. With Medhub, our customers in other lines of insurance report more efficient review processes, more accurate summarization and better targeted use of specialists on claims. We can't wait to bring similar benefits to auto casualty."

Key features and benefits of Medhub for Casualty will include:

- Efficient Medical Review for Demand Packages: Automatically extracts and synthesizes critical medical insights from extensive medical records. Helps adjusters quickly review, verify, and apply essential medical documentation to accurately assess claims and determine the optimal strategy.
- Actionable Insights for Auto Casualty: Designed specifically for auto casualty adjusters, emphasizing relevant information critical to high-quality claim reviews. Supports adjusters in making precise and timely decisions under significant time constraints.
- Advanced Tools for Navigating Complex Documents: Designed to simplify management of extensive medical documentation by allowing detailed searches, filtering, and parsing. Medhub will enable users to pinpoint crucial details such as provider notes, appointments, diagnoses, treatments and prescriptions, facilitating informed and optimal claim decisions.

Medhub for Casualty is expected to launch Q3 2025, with additional AI-based claims guidance products targeting other challenges across the auto casualty claims life cycle coming to market in later quarters. For more information, please visit www.cccis.com/ai-powered-casualty.

About CCC

CCC Intelligent Solutions Inc. (CCC), a subsidiary of CCC Intelligent Solutions Holdings Inc. (NASDAQ: CCCS), is a leading cloud platform provider for the multi-trillion-dollar P&C insurance economy, creating intelligent experiences for insurers, repairers, automakers, part suppliers, and more. The CCC Intelligent Experience (IX) Cloud™ platform, powered by proven AI and an innovative event-based architecture, connects more than 35,000 businesses to power customized applications and platforms for optimal outcomes and personalized experiences that just work. Through purposeful innovation and the strength of its connections, CCC technologies empower the people and industry relied upon to keep lives moving forward when it matters most. Learn more about CCC at www.cccis.com.

About EvolutionIQ, a CCC Intelligent Solutions Company

EvolutionIQ pioneered Claims Guidance technology in 2019. Its AI-powered solutions guide insurance claims professionals to their highest potential impact on bodily injury claims, including specific next-best-action guidance and medical synthesis and insights. EvolutionIQ improves the claimant experience and delivers improved return to work times, claim durations, and operational efficiency. The company serves group disability, individual

disability, and workers' compensation markets worldwide. The New York-based company employs more than 200 staff across the United States, Europe and Australia. For more information, visit evolutioniq.com and follow the company on LinkedIn.

Special Note Regarding Forward-Looking Statements

This press release contains forward-looking statements that are based on beliefs and assumptions and on information currently available. In some cases, you can identify forward-looking statements by the following words: "may," "will," "could," "would," "should," "expect," "intend," "plan," "anticipate," "believe," "estimate," "predict," "project," "potential," "continue," "ongoing" or the negative of these terms or other comparable terminology, although not all forward-looking statements contain these words. These statements involve risks, uncertainties and other factors that may cause actual results, levels of activity, performance or achievements to be materially different from the information expressed or implied by these forward-looking statements. Forward-looking statements in this press release include, but are not limited to, statements regarding future use and performance of CCC's and EvolutionIQ's digital solutions, the anticipated benefits of the transaction, and expected synergies resulting from the transaction. We cannot assure you that the forward-looking statements in this press release will prove to be accurate. These forward-looking statements are subject to a number of risks and uncertainties, including, among others, competition, including technological advances and new products marketed by competitors; changes to applicable laws and regulations; and other risks and uncertainties, including those included under the header "Risk Factors" in CCC's filings with the Securities and Exchange Commission ("SEC"), including the Form 10-K filed February 25, 2025, which can be obtained, without charge, at the SEC's website (www.sec.gov). The forward-looking statements in this press release represent our views as of the date of this press release. We anticipate that subsequent events and developments will cause our views to change. However, while we may elect to update these forward-looking statements at some point in the future, we have no current intention of doing so except to the extent required by applicable law. You should, therefore, not rely on these forward-looking statements as representing our views as of any date subsequent to the date of this press release.

View source version on businesswire.com: https://www.businesswire.com/news/home/20250430540969/en/

CCC Media Contact:
Laura Weber
lweber@cccis.com
773.960.7144

Source: CCC Intelligent Solutions Inc.