



CCC ONE® Includes Advanced Data Privacy Feature for Repairers

January 16, 2024 at 8:00 AM EST

Repairers Now Able to Remove Sensitive Data Before Sharing with Third Party Partners

CHICAGO--(BUSINESS WIRE)--Jan. 16, 2024-- [CCC Intelligent Solutions Inc.](#) (CCC), a leading cloud platform powering the P&C insurance and collision repair economy, announced today the availability of an enhanced data security feature for collision repairers writing estimates on [cccone.com](#). The new feature provides repairers with the ability to redact the last six digits of a Vehicle Identification Number (VIN) and Personally Identifiable Information (PII), including first and last name, address, city, state, zip, phone and email, prior to sharing estimate information via EMS export.

"Data security is a real concern for the collision repair industry as repair facilities face the risk of sensitive information being shared with third parties without their consent or knowledge," said Dan Risley, vice president, Quality Repair & Market Development at CCC Intelligent Solutions. "By empowering repairers to redact sensitive data, we aim to help our collision repair customers protect their customers' information while simultaneously enabling them to provide necessary information to do business with their third-party partners. This new feature is the latest offering in our long-standing commitment to support repairers in navigating the evolving landscape of data privacy and security challenges."

CCC ONE customers can enable the new data security feature when creating estimates on [cccone.com](#) as well as configure their system by Direct Repair Partner (DRP). The last six digits of the VIN, while specific to each vehicle, are often unnecessary for repairers to conduct business with vendors. This update provides repairers the ability to further minimize the risk of unauthorized access to sensitive vehicle details and customer information without impacting essential business functions such as parts sourcing.

"Safeguarding my customers' information and ensuring it doesn't get into the wrong hands is a top priority," said Darrell Amberson, president of operations at [LaMettry's Collision](#), and former chair of the [Collision Industry Conference](#) (CIC). "Thanks to CCC, repair facilities now have a crucial tool to redact sensitive data before sharing, allowing better customer protection and estimate integrity."

In addition to the new data privacy feature, CCC continues to support [CCC Secure Share](#)™. Secure Share makes it possible for repairers to easily share encrypted data from the CCC ONE platform using the CIECA BMS standard in real-time with any company that has registered their app in Secure Share. Today over 40 unique companies use CCC Secure Share to connect to repairers using CCC ONE.

To learn more about CCC ONE, visit [cccis.com/cccone](#).

About CCC

CCC Intelligent Solutions Inc. (CCC), a subsidiary of CCC Intelligent Solutions Holdings Inc. (NASDAQ: CCCS), is a leading SaaS platform for the multi-trillion-dollar P&C insurance economy powering operations for insurers, repairers, automakers, part suppliers, lenders, and more. CCC cloud technology connects more than 35,000 businesses digitizing mission-critical workflows, commerce, and customer experiences. A trusted leader in AI, IoT, customer experience, network and workflow management, CCC delivers innovations that keep people's lives moving forward when it matters most. Learn more about CCC at [www.cccis.com](#).

Special Note Regarding Forward-Looking Statements

This press release contains forward-looking statements that are based on beliefs and assumptions and on information currently available. In some cases, you can identify forward-looking statements by the following words: "may," "will," "could," "would," "should," "expect," "intend," "plan," "anticipate," "believe," "estimate," "predict," "project," "potential," "continue," "ongoing" or the negative of these terms or other comparable terminology, although not all forward-looking statements contain these words. These statements involve risks, uncertainties and other factors that may cause actual results, levels of activity, performance or achievements to be materially different from the information expressed or implied by these forward-looking statements. Forward-looking statements in this press release include, but are not limited to, statements regarding future use and performance of CCC's digital solutions. Such differences may be material. We cannot assure you that the forward-looking statements in this press release will prove to be accurate. These forward-looking statements are subject to a number of risks and uncertainties, including, among others, competition, including technological advances and new products marketed by competitors; changes to applicable laws and regulations and other risks and uncertainties, including those included under the header "Risk Factors" in most recently filed Form 10-K by CCC with the Securities and Exchange Commission ("SEC") on March 2, 2023, which can be obtained, without charge, at the SEC's website ([www.sec.gov](#)). The forward-looking statements in this press release represent our views as of the date of this press release. We anticipate that subsequent events and developments will cause our views to change. However, while we may elect to update these forward-looking statements at some point in the future, we have no current intention of doing so except to the extent required by applicable law. You should, therefore, not rely on these forward-looking statements as representing our views as of any date subsequent to the date of this press release.

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Source: CCC Intelligent Solutions Inc.