



## CCC® ONE Repair Workflow to Integrate With CDK's Dealer Management System

January 31, 2023

The CCC, CDK integration offers dealer-owned collision centers a way to seamlessly manage repairs from inception to billing, saving time and improving the vehicle owner's experience

CHICAGO--(BUSINESS WIRE)--Jan. 31, 2023-- CCC Intelligent Solutions Inc. (CCC), a leading SaaS platform for the P&C insurance and repair industries, announces today its industry leading CCC® ONE Repair Workflow shop management solution is now available to dealer-owned collision repairers via an integration with CDK Global's dealer management system (DMS). The integration will connect two systems mission-critical to dealer and repair center operations, streamlining repair management and creating visibility from the inception of the repair to billing. CDK Global is a leading automotive retail software provider.

"The dealer management system is the source of truth for most of today's modern automotive dealerships," said Mark Fincher, Vice President, Product Management, CCC. "Because of the unique process of collision repair, dealer body shops have traditionally sought specialized technology to manage the repair from opportunity to vehicle delivery. The disconnect between body shop and dealer management software has created manual data entry between the systems that is inefficient and prone to error. By activating an integration between CCC and CDK, dealer body shops can eliminate almost all inefficiencies and gain access to leading repair management technology."

The new integration between CCC ONE and CDK's DMS will allow the synchronizing of information like repair order numbers, customer and vehicle details, repair history, and accounting data, creating a smoother process for dealerships, and minimizing manual steps to reconcile general ledger entries.

"We're very pleased to create an integration with CCC Intelligent Solutions, giving our dealers the option to seamlessly access their repair management solutions," said Sandy Orlando, Senior Vice President, CDK Data Services and Fortellis. "CCC's technology provides our dealers with time-saving benefits that benefit our operations and our vehicle owners."

### About CDK Global

CDK Global is a leading provider of cloud-based software to dealerships and Original Equipment Manufacturers ("OEMs") across automotive and related industries. The Company's cloud-based, software as a service ("SaaS") platform enables dealerships to manage their end-to-end business operations including the acquisition, sale, financing, insuring, repair, and maintenance of vehicles. By automating and streamlining critical workflows, the integrated platform of modern solutions enables dealers to sell and service more vehicles by creating simple and convenient experiences for customers and improves their financial and operational performance.

### About CCC

CCC Intelligent Solutions Inc. (CCC), a subsidiary of CCC Intelligent Solutions Holdings Inc. (NASDAQ: CCCS), is a leading SaaS platform for the multi-trillion-dollar P&C insurance economy powering operations for insurers, repairers, automakers, part suppliers, lenders, and more. CCC cloud technology connects more than 30,000 businesses digitizing mission-critical workflows, commerce, and customer experiences. A trusted leader in AI, IoT, customer experience, network and workflow management, CCC delivers innovations that keep people's lives moving forward when it matters most. Learn more about CCC at [www.cccis.com](http://www.cccis.com).

### Special Note Regarding Forward-Looking Statements

This press release contains forward-looking statements that are based on beliefs and assumptions and on information currently available. In some cases, you can identify forward-looking statements by the following words: "may," "will," "could," "would," "should," "expect," "intend," "plan," "anticipate," "believe," "estimate," "predict," "project," "potential," "continue," "ongoing" or the negative of these terms or other comparable terminology, although not all forward-looking statements contain these words. These statements involve risks, uncertainties and other factors that may cause actual results, levels of activity, performance or achievements to be materially different from the information expressed or implied by these forward-looking statements. Forward-looking statements in this press release include, but are not limited to, statements regarding future use and performance of CCC's digital solutions. Such differences may be material. We cannot assure you that the forward-looking statements in this press release will prove to be accurate. These forward-looking statements are subject to a number of risks and uncertainties, including, among others, competition, including technological advances and new products marketed by competitors; changes to applicable laws and regulations and other risks and uncertainties, including those included under the header "Risk Factors" in most recently filed Form 10-K by CCC with the Securities and Exchange Commission ("SEC") on March 1, 2022, which can be obtained, without charge, at the SEC's website ([www.sec.gov](http://www.sec.gov)). The forward-looking statements in this press release represent our views as of the date of this press release. We anticipate that subsequent events and developments will cause our views to change. However, while we may elect to update these forward-looking statements at some point in the future, we have no current intention of doing so except to the extent required by applicable law. You should, therefore, not rely on these forward-looking statements as representing our views as of any date subsequent to the date of this press release.

View source version on [businesswire.com](https://www.businesswire.com/news/home/20230131005086/en/): <https://www.businesswire.com/news/home/20230131005086/en/>

CCC Media:

Michelle Hellyar [mhellyar@cccis.com](mailto:mhellyar@cccis.com)

CDK Global Media:

Tony Macrito [Tony.Macrito@cdk.com](mailto:Tony.Macrito@cdk.com)

Source: CCC Intelligent Solutions Inc.