



Susanna Gotsch, Industry Analyst for CCC Intelligent Solutions, to Retire

December 19, 2022

After 30 years providing trusted insight and perspective on key trends impacting the P&C insurance economy, Gotsch will retire at the end of the year

CHICAGO--(BUSINESS WIRE)--Dec. 19, 2022-- [CCC Intelligent Solutions Inc.](#) (CCC), a leading SaaS platform for the P&C insurance economy, announces today Susanna Gotsch, Sr. Director Industry Analytics, will retire at the end of the year after 30 years with the company.

"Susanna is exemplary in every way and her retirement, while bittersweet, is extremely well-earned," said Chairman and CEO, Githesh Ramamurthy. "From her early days helping to build what has become a world-class analytics team, to becoming among the most valued and trusted voices in the industry, Susanna's contributions have been significant within CCC and beyond. She has been generous with her time and knowledge and leaves behind a strong team to carry forward the important work of equipping customers with information and insights to help them manage their business. We wish Susanna the very best as she transitions into retirement."

Susanna joined CCC in 1992, working in roles of increasing responsibility in product development and management for Analytics, before taking on a role to lead the company's data warehouse development team. In 2000 she also began serving as the company's industry analyst, a role which would become her full-time responsibility.

During her time at CCC, Susanna has made countless contributions and received numerous recognitions. She developed and has led CCC's Crash Course publication since 1995, helping to make it a highly sought-after report on the trends and drivers impacting our industry. She received the industry honorarium "Most Influential Women in the Collision Repair Industry" in 2011, served on the board of the Women's Industry Network from 2013-2019, and has been a mainstay at industry events, representing CCC at hundreds of conferences.

"CCC has been my home away from home for 30 years and I will miss working side-by-side with my amazing co-workers and so many wonderful people in this special industry," said Gotsch. "I've had a front row seat as the industry has been transforming from analog to digital to AI-powered. I have thoroughly enjoyed my role in bringing CCC's passion for helping customers use data-driven insights to inform their business. I'm excited to spend more time with family and pursue my other interests, and I wish to thank Githesh, the CCC team, and the industry for an amazing run."

The CCC trends and insights team will continue to be led by Jason Verlen, vice president, product marketing, and has expanded to include Kyle Krumlauf who will focus on auto physical damage, and Erik Bahnsen, who will focus on casualty. In addition, a cross functional team of subject matter experts will further scale the insights and trends information delivered to clients and the broader industry.

Added Ramamurthy, "Our industry has become significantly more complex and the trends impacting our industry have never been greater. By expanding our team, we can scale our ability to provide customers with the visibility and understanding needed to manage their business."

About CCC

CCC Intelligent Solutions Inc. (CCC), a subsidiary of CCC Intelligent Solutions Holdings Inc. (NASDAQ: CCCS), is a leading SaaS platform for the multi-trillion-dollar P&C insurance economy powering operations for insurers, repairers, automakers, part suppliers, lenders, and more. CCC cloud technology connects more than 30,000 businesses digitizing mission-critical workflows, commerce, and customer experiences. A trusted leader in AI, IoT, customer experience, network and workflow management, CCC delivers innovations that keep people's lives moving forward when it matters most. Learn more about CCC at www.cccis.com.

Special Note Regarding Forward-Looking Statements

This press release contains forward-looking statements that are based on beliefs and assumptions and on information currently available. In some cases, you can identify forward-looking statements by the following words: "may," "will," "could," "would," "should," "expect," "intend," "plan," "anticipate," "believe," "estimate," "predict," "project," "potential," "continue," "ongoing" or the negative of these terms or other comparable terminology, although not all forward-looking statements contain these words. These statements involve risks, uncertainties and other factors that may cause actual results, levels of activity, performance or achievements to be materially different from the information expressed or implied by these forward-looking statements. Forward-looking statements in this press release include, but are not limited to, statements regarding future use and performance of CCC's digital solutions. Such differences may be material. We cannot assure you that the forward-looking statements in this press release will prove to be accurate. These forward-looking statements are subject to a number of risks and uncertainties, including, among others, competition, including technological advances and new products marketed by competitors; changes to applicable laws and regulations and other risks and uncertainties, including those included under the header "Risk Factors" in most recently filed Form 10-K by CCC with the Securities and Exchange Commission ("SEC") on March 1, 2022, which can be obtained, without charge, at the SEC's website (www.sec.gov). The forward-looking statements in this press release represent our views as of the date of this press release. We anticipate that subsequent events and developments will cause our views to change. However, while we may elect to update these forward-looking statements at some point in the future, we have no current intention of doing so except to the extent required by applicable law. You should, therefore, not rely on these forward-looking statements as representing our views as of any date subsequent to the date of this press release.

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Source: CCC Intelligent Solutions Inc.